



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Be able to mark an email as important](#)

Be able to mark an email as important Report

- JM John Monkhouse
- **Forum name:** #Feature Request

Hello,

We would really like to be able to mark an outgoing email as important.

Comment (1)

AM **Albert Mora**

1 year ago

We made a trigger that gives outgoing replies that have the custom agent field "urgent" toggled in them a label saying Important! and sending the mail to user changing the importance header to high. This way any outlook that gets the message gets the red exclamation mark.