



Help Centre > Community > Feature Request > Allow snippet shortcuts in new tickets

Allow snippet shortcuts in new tickets Finished

- 🗷 Anonymous
- Forum name: #Feature Request

Allow snippet shortcuts (i.e. %example%) to be used in new tickets Comment (1)

## Jason

8 years ago

Yes, please! This is more of a bug IMO than a new feature. It seems crazy that you can't use snippets when creating a new ticket.