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Allow incidents/tickets to be raised from Slack Finished

- C Colin
- **Forum name:** #Feature Request

It would be great if we could raise a ticket from Slack. Its used constantly and we also have Slack users who are not deskpro users, so we would like them to raise requests from Slack, so that the support team get the ticket and notifications/triggers.

We currently use Deskpro to Slack but would like the reverse flow!

Comment (1)

David Anjonrin-Ohu

1 year ago

Hi Colin, I'm happy to announce that we have now launched support for exactly this! Read more about Deskpro's new Slack integration [here](#) so you can test out creating Deskpro tickets from Slack messages.