



 $\underline{\text{Help Centre}} > \underline{\text{Community}} > \underline{\text{Feature Request}} > \underline{\text{Agent is typing response}}$

Agent is typing response Finished

• R Riccardo

• Forum name: #Feature Request

Is it possible to enable some sort of setting that when an agent is typing to a customer (chat) that it shows "Agent is typing a response"?