



Help Centre > Community > Feature Request > Agent Avatar

Agent Avatar Finished

• SM Sophia Mayrwöger

• Forum name: #Feature Request

Is it possible to show agent pictures just for internal agents and not for users?

If a user is registered, he is able to see the pictures of our agents and we just want to show the agent-pictures to our employees, who are working in our helpdesk, similar to how it works for chat, we would like this to apply to tickets.

Comments (2)

C Christian

5 years ago

Would is also be possible from restricting the users from having an Avatar?

Lara Proud

1 year ago

form_row(profile_form.upload_picture) }} {% endif %} Click Save and this will remove the option for Users to upload profile images on the Help Center.