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Advanced Search for Followers and OR Function Collecting Feedback

- SH Steve, Lam Hang
- **Forum name:** #Feature Request

Just wondering if there are any plans to implement:

- 1 - Search for Followers
- 2 - Add OR function for multiple field selections

TICKETS SEARCH 0 TICKETS

Ordered by Date Created grouped by None

0 selected

Status: Awaiting Agent, Awaiting User

Agent: Jean Emmanuel Pierre, Martin Denis

Fields: [Field] [Settings]

Subject: [Field] [Settings]

Message: [Field] [Settings]

User: [Field] [Settings]

Organization: [Field] [Settings]

Dates & Times: [Field] [Settings]

Linked community topics: [Field] [Settings]

Brand is [Field]

Department is [Field]

Product is [Field]

Workflow is [Field]

Help Desk Incident Type is [Field]

AND

Help Desk Incident Type is [Field]

Software

In-House App

ConneXt

Bug

Software

In-House App

ConneXt

Training

Would like to search for multiple of the same categories

Comment (1)

FI Fusako Iwaya

5 years ago

Can you add the option to OR search text items in advanced ticket search?

