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## Adding Knowledgebase as an article in a ticket Collecting Feedback

- AB Allan Banks
- **Forum name:** #Feature Request

When adding a KB article you are provided the option of "insert the entire contents of this article into your reply"; Most of our KB articles are PDF attachments but it doesn't attach these. Is there anyway to include attachments?

### Comment (1)

PB **Philipp Bartsch**

9 years ago

Define your .pdfs as downloads.