



<u>Help Centre</u> > <u>Community</u> > <u>Feature Request</u> > <u>Adding Internal Notes Using Triggers</u> Adding Internal Notes Using Triggers Finished

- Kris van der Starren
- Forum name: #Feature Request

Being able to add internal notes to a ticket via a trigger would be a useful feature. For example, if there were special instructions for a client, these could be automatically added to the ticket using the trigger.

Comment (1)

## **Chris Padfield**

9 years ago

This featured has been completed and will be released shortly.