



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Add the ability to un-dock the Agent IM window](#)

Add the ability to un-dock the Agent IM window Collecting Feedback

- Romanita Courson
- **Forum name:** #Feature Request

Add the ability to un-dock the Agent IM window.

Currently, the Agent IM window/ modal appears in the top left-hand corner of the screen. It would be great if we could undock the window and move it to say a second monitor.