



Add Organization to User when Created from Ticket Collecting Feedback

- When creating a new ticket, if you choose to create a new user, then it is only after the ticket and user have been created, can an Organization be added. Is there any way to add an Organization (as an optional field) when creating a new ticket with the new user option. Image attached below of our current New Ticket screen to show the area being described.

+ ADD

New Ticket

USERCC'S

Change User

Email Address

Name

add organisation

PROPERTIESLABELS

Brand

SysGroup

Department

BILLING

Charge

Amount:

0.00

GBP

Time:

H

3

6

Pause

Reset

Comment

MESSAGENOTE

Agent:

Claire Collier

None

Subject:

Attach

Snippets

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