



## <u>Help Centre</u> > <u>Community</u> > <u>Feature Request</u> > <u>Add "Notes" Tab in message view to filter</u> <u>conversation between agents only</u>

Add "Notes" Tab in message view to filter conversation between agents only Finished

- Sunny Liu
- Forum name: #Feature Request

In deskpro V3, there is a tab in ticket view to filter out only conversation between agents only. This is very helpful for long tickets and also for some agents who only deals internally and does not talk directly to customers. <br /> <br /> In V4, the tab is not there :-( I have uploaded a pic to show it.<br /> <br /> Thanks,<br /> <br /> -Sunny-

Comments (2)

## Kőrösi Zoltán

11 years ago Good idea.

## Chris Padfield

11 years ago This will be in the next build.