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Add confirmation dialog on Discard Draft button Collecting Feedback

• CM Christian Mattart

• Forum name: #Feature Request

Clicking on Discard Draft by accident is frustrating when you have spent several minutes typing a message. A confirmation dialog should be added.

Comment (1)

R Rafie

7 years ago

Would be useful to add the "Discard Draft" button also by replying to an existing ticket not only when an agent creates a new ticket.