



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Add ability to change "Open Tab" default on new tickets](#)

Add ability to change "Open Tab" default on new tickets Collecting Feedback

- MH Mike Huisman
- **Forum name:** #Feature Request

I would like it if I could change it so that the Open Tab option defaulted to unchecked when creating a new ticket.

Once I have created it I want it closed.

Why have the option if you can't set the option?