



## <u>Help Centre</u> > <u>Community</u> > <u>Feature Request</u> > <u>Ability to view each ticket that used a</u> <u>particular snippet in "snippet reporting"</u>

Ability to view each ticket that used a particular snippet in "snippet reporting" Finished

- Jason
- Forum name: #Feature Request

Would it be possible to add links to the snippet reporting feature so we can easily see the tickets where the snippets were used?

Comment (1)

## Lauren Cumming

8 years ago

The following report should allow you to do this :) DISPLAY TABLE SELECT OBJ\_LANG(ticket\_object\_use\_logs.snippet.category.id, 'text\_snippet\_categories') AS 'Snippet Category', OBJ\_LANG(ticket\_object\_use\_logs.snippet.id, 'text\_snippets') AS 'Snippet', COUNT() AS 'Uses' FROM ticket\_object\_use\_logs WHERE ticket\_object\_use\_logs.snippet.id <> NULL AND ticket\_object\_use\_logs.date\_created = %1:DATE\_GROUP% SPLIT BY ticket\_object\_use\_logs.snippet.id GROUP BY ticket\_object\_use\_logs.ticket.id ORDER BY COUNT() DESC