



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Ability to edit the chain of ticket messages when forwarding a ticket](#)

## **Ability to edit the chain of ticket messages when forwarding a ticket**

### **Collecting Feedback**

- M Mindaugas
- **Forum name:** #Feature Request

Very often we have a lot of messages in our conversations but there are only parts of them which we need to forward as important information. We'd like to be able to edit/remove parts of the messages chain which is included when forwarding a ticket.