



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Ability for customers to view ticket 'Status' in the user portal](#)

Ability for customers to view ticket 'Status' in the user portal Collecting Feedback

- Marion Abramo
- **Forum name:** #Feature Request

We would like our customers to have an option to view 'Status' in their portal. We have 3 sub-status of pending that are of interest to our customers - Tier 2 Escalation, Dev Escalation, and Bug.