



Introducing Deskpro's WooCommerce integration

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Introducing our [WooCommerce](#) integration which enables your Agents to efficiently manage customer details, orders, and streamline your ecommerce operations.

The screenshot displays the WooCommerce integration within the Deskpro application. On the left, a customer profile for 'John Knight' is shown, including an email (john.knight@example.com) and total spend (\$450.98). Below this, a list of 'Orders (9)' is presented, with the top order (#9) having a status of 'On hold' and the second order (#7) having a status of 'Processing'. On the right, a modal window titled 'Edit Customer Details' is open, allowing the modification of customer information such as first name (John), last name (Knight), email (john.knight@example.com), and phone number (Enter value). The 'Save' and 'Cancel' buttons are visible at the bottom of the modal.

The WooCommerce app within Deskpro offers a seamless experience by providing you with comprehensive information about your customers' activities. With the WooCommerce integration, you can:

- View customer details and order overview
- View their order details
- Edit Contact details
- Edit orders
- And add and edit order notes

The addition of the WooCommerce integration is a further step forward for businesses seeking efficient customer management and streamlined order processing. This integration empowers support agents to provide a more personalized and effective experience to customers, ultimately enhancing customer satisfaction and loyalty.

You can install the WooCommerce app from the helpdesk easily. Go to **Apps & Integrations > Apps** and from the **Available** tab, select WooCommerce and follow our Setup Guide to connect your WooCommerce account to your helpdesk.