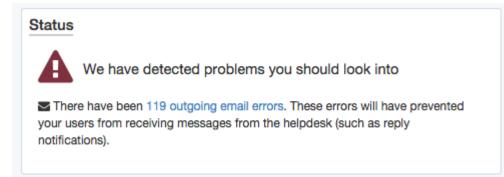


<u>Nέα > Product > New Feature: Email Log Mass Actions</u>

New Feature: Email Log Mass Actions

2014-10-02 - Ben Henley - Σχόλια (0) - Product

Even with the best of care, email servers can sometimes throw tantrums.



DeskPRO logs any email issues so you can quickly troubleshoot and fix the problem. (Just to remind you, the logs are under **Tickets > Email Accounts**.) We've heard your feedback that sometimes cleaning up afterwards can be a chore.

Now we've added **mass actions** to the outgoing and incoming email logs. You can select a group of email messages and choose to resend or reprocess them, or just delete them.

| outg | oing | Email | | | |
|---------------|--|------------------------|---|---------------------------------------|---------|
| | ID | Date | То | Subject | Status |
| ☑ | 20 | an hour ago | susan@user.example.com | Amazing service, thanks! | pending |
| | 18 | an hour ago | user@example.com | Problem with product | pending |
| | 17 | an hour ago | user@example.com | [#23 NEW TICKET] Problem with product | pending |
| Res Relect | selecte send M ting thi them a ext tim | Mes s o Resend M | the background essages ted emails which deliver the mes | h will | |

Σχετικό περιεχόμενο

- <u>New Feature: Better Search for Users</u>
- New Feature: Shift-Click To Open Tabs In Background
- New Feature: Chat Search
- <u>New Feature: Time for a Team Picture</u>
- <u>New Feature: Department Avatars</u>
- <u>New Feature: This Season's Designer Labels</u>
- <u>New Feature: Even Better Automation</u>
- <u>New Feature: Create Tasks Automatically</u>
- New Feature: Close Tabs in Bulk

- <u>New Feature: Primary Teams</u>
 <u>DeskPRO Build #370 Released</u>