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Language sync

2019-01-09 - Emily Booth - [Σχόλια \(0\)](#) - [Product](#)

Included in [Deskpro 2019.1](#) is the release of the latest update to [language](#) feature on Deskpro. This update will now allow your admins to easily and quickly update your installed language packs.

This is done very easily with only a couple of clicks by heading to Setup > Languages and 'Settings & Tools' at the bottom of this page. You will see our new addition at the bottom of the page with a simple drop-down box to select the language that you wish to update or simply update all installed languages, and then press the button 'Download latest language'.

The screenshot shows the 'Languages' settings page in the Deskpro admin interface. The left sidebar contains navigation options like 'Admin Dashboard', 'Setup', 'Settings', 'Automatic Updater', 'Rate Limiting', 'Email Rate Limiting', 'CAPTCHA Settings', 'Languages', 'Reset Helpdesk', 'Agents', 'Tickets', 'Emails', 'CRM', 'User interface', 'Chat', 'Apps', 'Tasks', 'Server', and 'Dev'. The main content area is titled 'Languages' and includes 'Language Settings' with checkboxes for 'Automatically install new languages' and 'Auto-detect language on emails from new users'. Below this are three sections for mass updates: 'Mass update ticket language', 'Mass update user language choice', and 'Download latest language'. The 'Download latest language' section features a dropdown menu labeled 'Download the latest language for (all languages)' which is highlighted with a red box. A red arrow points from this dropdown to a 'Download latest language' button, with a 'Reset phrases' button next to it.

This will be especially useful for anyone currently contributing to the languages packs, but everyone who is using an installed language pack can also visit this page to check on any updates.