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Streamline Your Instagram Management with Comments

2025-01-17 - Lara Proud - <u>Σχόλια (0)</u> - <u>Product (Admin)</u>

Your Instagram channel now supports not just DMs, but also comments.

Comments on your posts will become actionable tickets within Deskpro, allowing you to manage and respond to user interactions with both public comments and private DMs from your Deskpro interface.

	💬 Messages 🍦	🔁 History	
© Co	mment From: 👂 Harry Jones Replying to: 🔵 Mammoth (mammoth)		
@harr	y.jones replied to this post:		
1 hr	Mammoth ♥ mammoth We mammoth Mammoths in Space! ♥ ♥ ♥ Mammoths in Space! ♥ ♥ ♥	11:40am, 30 Jan 2025	
		Harry Jones	#1
		You guys should make one where the mascot is flying a plan	e!
∦ Email	B Note ← Forward S Call	From: @mammoth	тТ Ж (
Senc	s a great idea!		() 23:1

This update, utilizing the latest Instagram API, also allows you to connect your account directly without needing a linked Facebook page, providing you with more flexibility and control over your social media strategy.

To connect your Instagram account and get started, you should see our new Instagram guide.