

## What documentation is available for Deskpro?

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### Getting Started

To get started using your helpdesk quickly, you can follow along with our [Getting Started](#) series.

You will also have been sent our [Admin](#) and [Agent](#) Quickstart Guides when signing up or being added to the helpdesk as an Agent, these give you an overview of the primary features you will use in your role.

### Guides and Knowledgebase

Deskpro offers comprehensive documentation covering the different roles and areas of the helpdesk. These include:

- [Admin Guide](#)
- [Agent Guide](#)
- [Reports Guide](#)
- [Developer Guide](#)
- [On-Premise Controller Guide](#) (for On-Premise Sysadmins)

You can also check out our Knowledgebase for FAQs, Troubleshooting, How-to Guides, and more: [Deskpro Knowledgebase](#)

If you cannot find the answer you need in any of our documentation, please get in touch with [support@deskpro.com](mailto:support@deskpro.com) so our dedicated support team can assist you.