

Report to generate ticket custom field IDs

Matthew Wray - 2020-03-26 - Comments (0) - DPQL Examples

It can be useful to have a list of ticket custom field IDs to hand when building reports, especially if you don't have admin permissions on your helpdesk.

You can generate a list of titles and IDs in the stat builder using the DPQL below:

```
SELECT custom_def_ticket.title, custom_def_ticket.id  
FROM custom_def_ticket
```

This will actually output all fields and also the IDs for the options available within them.

If you just want to output the top level fields you can add a WHERE clause as below :

```
SELECT custom_def_ticket.title, custom_def_ticket.id  
FROM custom_def_ticket  
WHERE custom_def_ticket.parent.title = NULL
```

You can build reports for other types of custom data fields as well.

For example you could create an equivalent report for user field IDs:

```
SELECT Custom_Def_People.title, custom_def_people.id  
FROM Custom_Def_people
```

View our [reporting documentation](#) to see the other custom data tables you can reference.