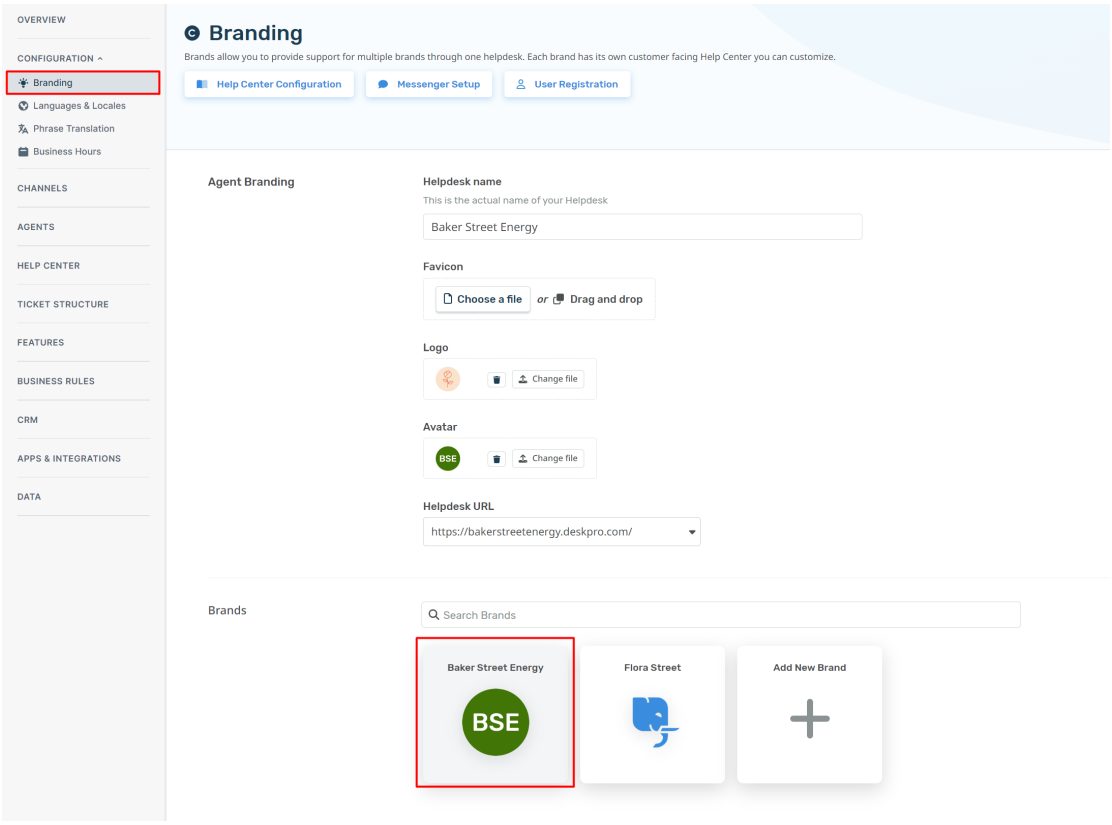
Personalize your Help Center and Content

Lara Proud - 2023-09-12 - Σχόλια (0) - Getting Started

The first step to personalizing your helpdesk is by naming it and adding your website details.

To add information about your helpdesk go to **Admin > Configuration > Branding**. Select the brand you want to update:



From here, you can edit your brand settings which will update them from the helpdesk defaults. You can update:

- Brand Name
- Favicon
- Avatar
- Brand Logo
- Website Name
- Website URL
- Help Center Name
- Your sub-domain

Edit: Baker Street Energy

id: 1

Help Center Configuration | Messenger Setup | User Registration

Brand Settings

Brand Name* — New Brand

Baker Street Energy

Favicon

Change file

Avatar

Change file

Brand Logo

Change file

Website

Website name

This is the name of your main website

Website URL

This is the URL to your main website

Help Center

Help Center name

Baker Street Energy

This is the name of your Help Center. The name is displayed to users in their browser window title, and is also used in the default footer email template.

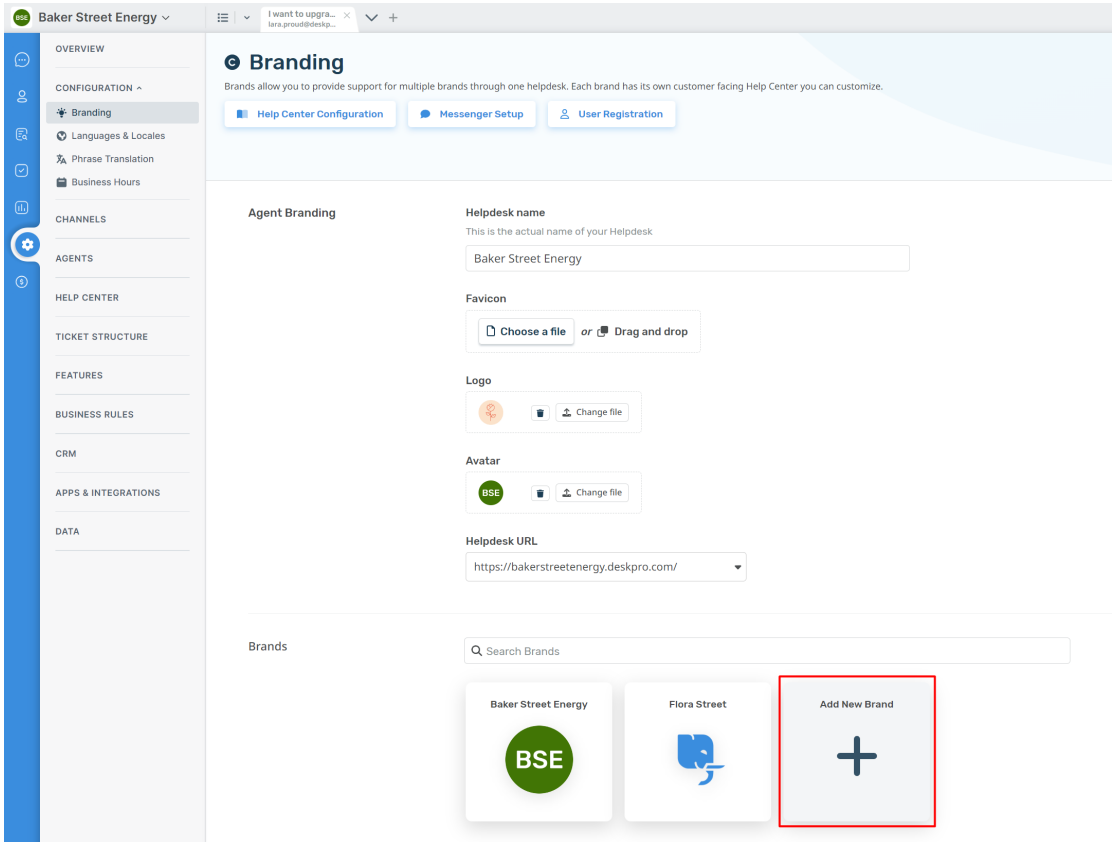
Domain — Custom Domain

Deskpro Domain

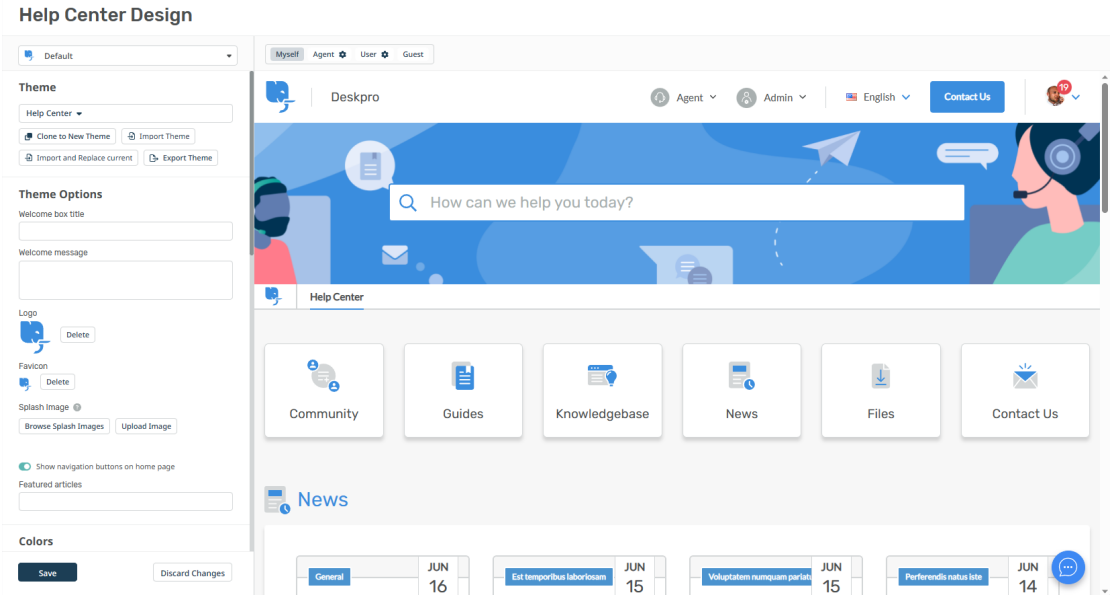
Your Deskpro.com sub-domain

https:// bakerstreetenergy .deskpro.com

From **Admin > Configuration > Branding**, you can also create additional branded Help Centers for different end-user-facing Help Centers by selecting **Add a Brand**.



You can also manage the appearance of your various Help Centers in **Admin > Help Center > Help Center Design**. This lets you change your welcome message, fonts, and colors and add a logo to make your Help Center truly reflective of your brand.



For more information about **Help Center Configuration and Branding** see the Help Center Design section of the Admin Guide.

Or read the next section in this **Getting Started** series on Creating Dashboards.