



 $\underline{\text{Kέντρο Eξνπηρέτησης}} > \underline{\text{Kοινότητα}} > \underline{\text{Feature Request}} > \underline{\text{Would like more settings on ticket}}$  archiving

Would like more settings on ticket archiving Collecting Feedback

- Simon Frost
- Όνομα φόρουμ: #Feature Request

Is it possible to have some more settings on ticket archiving? We have perpetual tickets for in-house actions that need to stay Resolved and not be Archived with everything else. We have these in a particular Category, but I suppose something like the attached could make sense