



<u>Κέντρο Εξυπηρέτησης</u> > <u>Koινότητα</u> > <u>Feature Request</u> > <u>View what tickets agents have</u> open.

View what tickets agents have open. Finished

- Katie Jackson
- Όνομα φόρουμ: #Feature Request

A way for admin users to monitor agent activity and see what tickets they are currently working on. Preferably from the ticket queue for ease of viewing.