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Tasks visible to clients (by agent choice) based on ticket Collecting Feedback



- Adam Smeets
- **Όνομα φόρουμ:** #Feature Request

Currently tasks associated to a ticket are only set to visibility as public (viewable by agents) and private (only visible to the agent and the assigned agent). These tasks should also have an option to be visible to the client, so they know what the status of their request is.

Σχόλιο (1)



Mike Sheldon

πριν από 9 χρόνια

Agreed, this could be very beneficial