



[Κέντρο Εξυπηρέτησης](#) > [Κοινότητα](#) > [Feature Request](#) > [SLA Filters: set a default view](#)

SLA Filters: set a default view Collecting Feedback

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- Όνομα φόρουμ: #Feature Request

We would like the SLA views to hold a default of being grouped by department, is it possible to add this to the Filters available for the SLAs:

Profile	Signature	Ticket Notifications	Notifications	Macros	Filters	SLAs	
Filter SLA results: Show all matching tickets							
SLAs	Type	Show all matching tickets		Warning	Failure	Hide	
First	Time	Show only tickets assigned to me				<input type="checkbox"/>	Hide
		Show only tickets assigned to my team				<input type="checkbox"/>	Hide
Second	Time until ticket resolution (Default working hours)					<input type="checkbox"/>	Hide
Third	User waiting time until ticket resolution (Default working hours)					<input type="checkbox"/>	Hide