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SLA Filters: set a default view Collecting Feedback

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- **Όνομα φόρουμ:** #Feature Request

We would like the SLA views to hold a default of being grouped by department, is it possible to add this to the Filters available for the SLAs:

SLAs	Type	Filter SLA results:	Warning	Failure	Hide
First	Time	Show all matching tickets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Show only tickets assigned to me			
Second	Time	Show only tickets assigned to my team	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Time until ticket resolution (Default working hours)			
Third	User waiting time	Show only tickets assigned to my team	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		User waiting time until ticket resolution (Default working hours)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>