



 $\underline{\textit{K\'entro} Eξυπηρ\'etησης} > \underline{\textit{Koin\'etηta}} > \underline{\textit{Feature Request}} > \underline{\textit{SLA failed not clear enough}}$

SLA failed not clear enough Collecting Feedback

- SM Sam Menown
- Όνομα φόρουμ: #Feature Request

Previously before Horizon UI tickets that had failed SLA would be highlighted in Red when viewed in a list. Currently there is only one queue to highlight tickets and little else