



 $\underline{\text{Kέντρο Eξυπηρέτησης}} > \underline{\text{Kοινότητα}} > \underline{\text{Feature Request}} > \underline{\text{seperate "Can close and unclose tickets"}}$

seperate "Can close and unclose tickets" Finished

- Christopher Callaham
- Όνομα φόρουμ: #Feature Request

in v4 the permissions for Close and Unclose were combined. Can you uncombine them? I'm ok with it defaulting to on like the permission "Modify own and teams tickets" and there be a little plus box there. Just the permissions to unclose a ticket is something not done likely here because people don't listen.

Σχόλια (2)

Chris Padfield

πριν από 9 χρόνια

This feature is under development now.

Chris Padfield

πριν από 9 χρόνια

This feature has now been released.