Restrict agent permissions to Knowledgebase (KB) Collecting Feedback

- James Warner
- **Όνομα φόρουμ:** #Feature Request

We would love the ability to restrict agent side permissions for KB articles (ie: some agents cannot see/access some articles)

Σχόλιο (1)

Matthew Rowell

πριν από 3 χρόνια

Yes, we need this as well as some of the KB articles we would publish include information that is not privy to all agents.