



 $\underline{\text{Kέντρο Eξυπηρέτησης}} > \underline{\text{Kοινότητα}} > \underline{\text{Feature Request}} > \underline{\text{Read receipts/markers for ticket}}$ $\underline{\text{messages}}$

Read receipts/markers for ticket messages Collecting Feedback

- Errol
- Όνομα φόρουμ: #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/ opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.