Possibility to change default values for ticket advanced search Report

- Stéphane Marteau
- **Όνομα φόρουμ:** #Feature Request

Currently, by default the advanced ticket search is limited to tickets which are assigned to yourself (as an agent) and have a status of either "awaiting agent" or "awaiting user". While these default values can be cleared, it would be practical to be able to change the default search values in the admin interface.