



[Κέντρο Εξυπηρέτησης](#) > [Κοινότητα](#) > [Feature Request](#) > [Plain Text Email from Ticket Replies](#)

Plain Text Email from Ticket Replies Collecting Feedback

- Erik Ecker
- **Όνομα φόρουμ:** #Feature Request

I would like an easy way to switch outgoing email fomats between HTML and plain text (ideally a check box in the agent reply area on the ticket).