



 $\underline{\textit{K\'entro} Eξυπηρ\'etησης} > \underline{\textit{Koinothta}} > \underline{\textit{Feature Request}} > \underline{\textit{Plain Text Email from Ticket Replies}}$

Plain Text Email from Ticket Replies Collecting Feedback

- EE Erik Ecker
- Όνομα φόρουμ: #Feature Request

I would like an easy way to switch outgoing email fomats between HTML and plain text (ideally a check box in the agent reply area on the ticket).