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Personalise chat ringtone for agents Collecting Feedback

- An Nguyen
- **Όνομα φόρουμ:** #Feature Request

The ability to personalise the ringtone for incoming chat alerts

Σχόλια (4)

Gabriel Muscat Mills

πριν από 2 χρόνια

Yes, please. This feature is needed. I've already had some of my colleagues saying that the current ringtone is very annoying.

Jelena

πριν από 1 χρόνος

Me and my colleagues agree. The current ringtone is extremely disturbing and stressful.

Please change this, thanks!

Ante Bustruc

πριν από 1 χρόνος

Yes, please change that, into something less shocking or personalized

Ante Bustruc

πριν από 1 χρόνος

Yes, I agree with the comments. We need something less shocking or personalized