Deskpro

Κέντρο Εξυπηρέτησης > Κοινότητα > Feature Request > Option to add a Jira comment in a note within the Deskpro ticket

Option to add a Jira comment in a note within the Deskpro ticket Collecting Feedback

- Trendfire
- **Όνομα φόρουμ:** #Feature Request

If someone adds a comment to a JIRA issue that is linked with a DeskPro ticket, we would like this comment to also be added as an internal note to the DeskPro ticket.

Σχόλιο (1)

Trendfire

πριν από 5 χρόνια

If we could use the comment text as a variable in update triggers, this would even be better.