



Kέντρο Εξυπηρέτησης > Kοινότητα > Feature Request > Merge ticket trigger criteria Merge ticket trigger criteria

- Marion Abramo
- Όνομα φόρουμ: #Feature Request

Currently it isn't possible to trigger actions based on when a ticket is merged.

This would be really helpful as it would give much more control over the criteria that would be applied to the new ticket (SLAs/subject/field properties etc).