



[Κέντρο Εξυπηρέτησης](#) > [Κοινότητα](#) > [Feature Request](#) > [Mass update Team of ticket via Admin area](#)

Mass update Team of ticket via Admin area Report

- Koen
- **Όνομα φόρουμ:** #Feature Request

We are changing the way our Deskpro teams are set up. I'm splitting team A into team B & C. I would like to have a tool (under Admin > Data > Utilities) that allows me to mass update the Team assigned to tickets, based on other criteria.

In our case, I would like to assign from team A to team B if Department = X, and from team A to team C if Department = Y.