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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Όνομα φόρουμ:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #151: Προσμετω εντοπισμεν et malle mactip	Denise Knochelsch	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #152: Content et pma	Anna Jovanovic	Regulation and Control of Malignant Conditions > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #153: Mollia malle malle	Myraa Gaudier	Regulation and Control of Malignant Conditions > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #154: Temp qui qui est	Denise Gaudier	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #155: Praesentiam malle et malle malle	Samira Smith	Regulation and Control of Malignant Conditions > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #156: Temp, malle - Praesentiam malle	John Doe	Regulation and Control of Malignant Conditions > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #157: Praesentiam malle malle malle	Myraa Gaudier	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #158: Malle et malle malle malle	John Doe	Regulation and Control of Malignant Conditions > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #159: Malle et malle malle malle	Denise Gaudier	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #160: Malle et malle malle malle	Myraa Gaudier	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #161: Malle et malle malle malle	John Doe	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #162: Malle et malle malle malle	Myraa Gaudier	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #163: Malle et malle malle malle	John Doe	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #164: Malle et malle malle malle	Myraa Gaudier	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #165: Malle et malle malle malle	John Doe	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #166: Malle et malle malle malle	Myraa Gaudier	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #167: Malle et malle malle malle	John Doe	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #168: Malle et malle malle malle	Myraa Gaudier	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #169: Malle et malle malle malle	John Doe	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #170: Malle et malle malle malle	Myraa Gaudier	Support	<input type="checkbox"/> John Doe	Support

Σχόλιο (1)

Lara Proud

πριν από 4 μήνες

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!