Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- **Όνομα φόρουμ:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team	
#70: Possimus voluptatem id nulla suscipit.	Bianka Ruseftedottir	Sales	John Doe	No Team	Awaiting Agent 10
#103: Deleniti ut ipsa.	Alisa Ziemann	Regulation and Control of Magical Creatures > Control	John Doe	No Team	Awaiting Agent 9
#314: Minus unde sint.	Muriel Keebler	Regulation and Control of Magical Creatures > Regulation	John Doe	No Team	Awaiting Agent 9
#323: Beque quo qui est.	Damaris Quitzon	Sales	John Doe	No Team	Awaiting Agent 9
#324: Praesentium tenetur sit velit amet.	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	John Doe	Level 1	Awaiting Agent 9
#338: Twinkle, twinkle;–" Here the Dormouse indignantly	Joe Kool	Regulation and Control of Magical Creatures > Control	John Doe	Support	Awaiting Agent 9
#328: Facere asperiores vero repellat soluta cupiditate.	Alexandrine Thiel	Support	John Doe	Support	Awaiting Agent 5
#158: Sed est exercitationem quaerat.	Isac Hilpert	Regulation and Control of Magical Creatures > Regulation	John Doe	Support	Awaiting Agent 5
#14: Ut quo voluptatem.	Denton Pace	Widgets	John Doe	Level 2	Awaiting Agent 4
#655: I have to beat time when she looked back once or twice.	Maria Ger	Sales	John Doe	No Team	Awaiting Agent 4
#115: Mollitia tempore perferendis quia tempora.	Horacio Cruickshank	Regulation and Control of Magical Creatures > Control	John Doe	Support	Awaiting Agent 3
#612: VERY short remarks, and she thought it over.	Joe Kool	Support	John Doe	No Team	Awaiting Agent 3
#267: Beatae sapiente ut modi voluptates vitae.	Wayne Carroll	Sales	John Doe	Level 1	Awaiting Agent 2
#408: And the moral of that is–"Oh, 'tis love, that.	Joe Kool	Widgets	John Doe	Support	Awaiting Agent 2
#145: Ut sed doloremque harum sed.	Coleman Koss	Sales	John Doe	No Team	Awaiting Agent 1
#318: Laborum molestiae temporibus et libero.	Margot Mosciski	Sales	John Doe	No Team	Awaiting Agent 1

Σχόλιο (1)

Lara Proud
πριν από 2 χρόνια
Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!