JIRA status category as a ticket update trigger criteria Collecting Feedback

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- **Όνομα φόρουμ:** #Feature Request

At the moment only specific JIRA statuses can be selected as a trigger criteria. I would also like to use JIRA status categories as triggers (Fixed values: Todo, In Progress, Done – represented in JIRA as status colours blue, yellow and green).

This would simplify triggers, since we don't have to change DeskPro trigger rules, everytime one of our dev teams starts using a new JIRA status in their agile development process.