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Is it possible to remove or hide the default filters? Collecting Feedback

- B Bart
- **Όνομα φόρουμ:** #Feature Request

Is it possible to hide or remove some/all of the default "Awaiting Agent" filters in Deskpro? We exclusively use customized filters, so the other ones just take up space (especially on mobile).

Σχόλια (2)

MA Marion Abramo

πριν από 6 χρόνια

Is it possible to remove or adjust the awaiting agent section in the ticket view?

C Christian

πριν από 5 χρόνια

Same here, we use custom filters and the default "My Tickets", "My Teams Tickets" and "Unassigned Tickets" don't apply to our tickets.