



 $\underline{\text{Kέντρο Eξυπηρέτησης}} > \underline{\text{Kοινότητα}} > \underline{\text{Feature Request}} > \underline{\text{Initial Response notification from user to agent}}$

Initial Response notification from user to agent Collecting Feedback

- Chad
- Όνομα φόρουμ: #Feature Request

I'd like the ability to have the executives to receive an email stating that an email has been acknowledged, but only on the first response.