



<u>Κέντρο Εξυπηρέτησης > Κοινότητα > Feature Request > Include user message in SLA alert</u> email

Include user message in SLA alert email Collecting Feedback

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- Όνομα φόρουμ: #Feature Request

We have recently begun using SLAs and would like to be able to include the user's message in the warning/failure email template. This is not currently supported.