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Improve Ticket Summary Tab Usability Collecting Feedback

- E Elena
- **Όνομα φόρουμ:** #Feature Request

I'd like to submit a feature request to improve the usability of the Summary tab. It currently has the following limitations:

1. Changes made to the summary are not logged
2. There is no way to identify which agent made an update
3. The time of changes is not recorded
4. Input in the summary is lost when navigating between tabs