



[Κέντρο Εξυπηρέτησης](#) > [Κοινότητα](#) > [Feature Request](#) > [Google Snooze instead of On Hold](#)

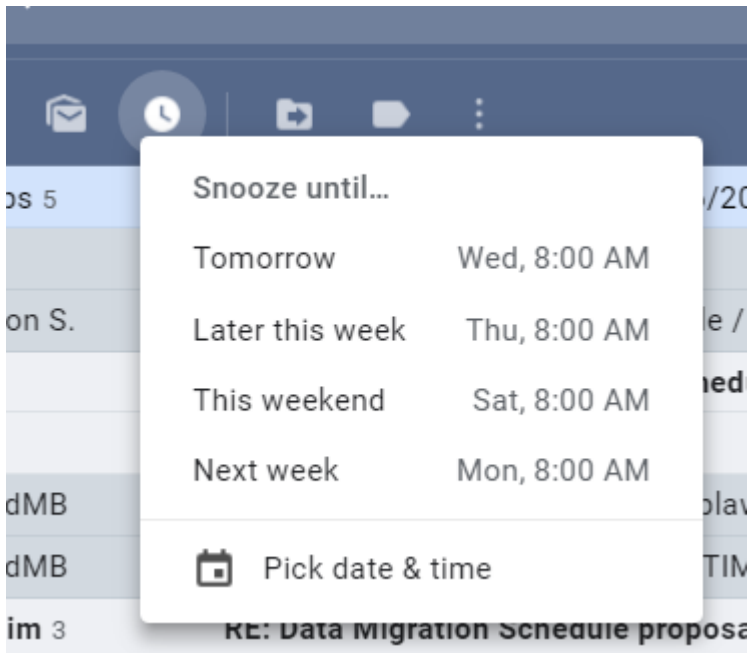
Google Snooze instead of On Hold Collecting Feedback

- SH Steve, Lam Hang
- **Όνομα φόρουμ:** #Feature Request

I'd like to report a new feature request. Google uses Snooze instead of on hold.

If I set a ticket on hold and want to bring it back, it seems I must either wait for a response from the user or create a follow-up which is an additional step.

Below is a feature I would like to see.




Snooze until...

Tomorrow Wed, 8:00 AM

Later this week Thu, 8:00 AM

This weekend Sat, 8:00 AM

Next week Mon, 8:00 AM

 Pick date & time