Forward and resolve in one step Report

- Trendfire
- **Όνομα φόρουμ:** #Feature Request

It would be great to be able to forward a ticket to an external party and to mark it as resolved in one step.

Sometimes our helpdesk gets emails which are for other departments without access to Deskpro. They are done with the ticket just by forwarding it, so it would be good to be able to do all of this in one step.