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Filter Order and Re-Order Collecting Feedback

- SH Steve, Lam Hang
- **Όνομα φόρουμ:** #Feature Request

I like the re-ordering of the "All Filters" list in Admin, but when I select the "Agent Filters" or "Team Filters" I cannot re-order the filter. For example, if I select the "Team Filters" and I want to re-order them, I cannot. I have to view "All Filters" in a very long list. It's difficult to find each one to re-order and move around. Managing a smaller list compared to a larger list is more convenient.

A screenshot of a software interface titled "58 Ticket Filters". The interface shows a list of filters grouped into categories. The categories are: "Customer Service", "Business Support", "(HD) Team Meeting Tickets", "(HD) Departure Team (30)", and "(HD) Tickets w/o Categories". Each category has a blue button to its right labeled with the category name. The "Customer Service" and "Business Support" categories are highlighted with a yellow background. The "Showing: All Filters" dropdown menu is highlighted with a yellow box. The "Corp - Business Services" button is also highlighted with a yellow box.

Showing: Agent Filters ▾  ▾

Jean-Emmanuel Pierre	Steve Lam Hang
Kevin Lagran	Steve Lam Hang
Steven Walter	Steve Lam Hang
Michel Nomichit	Steve Lam Hang
Peter Christianis	Steve Lam Hang
Martin Denis	Steve Lam Hang
Hardware - Laptop Requests	Steve Lam Hang
Hardware - Desktop Requests	Steve Lam Hang
Natasha	Steve Lam Hang

 [New Filter](#)