



Κέντρο Εξυπηρέτησης > Κοινότητα > Feature Request > Exclude a user from a support ticket

Exclude a user from a support ticket Planning

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- Όνομα φόρουμ: #Feature Request

To prevent CC chains from escalating, add the ability to block a user (typically CC'ed on the ticket) from being reapplied to the ticket.