



 $\underline{\text{Kέντρο Eξυπηρέτησης}} > \underline{\text{Kοινότητα}} > \underline{\text{Feature Request}} > \underline{\text{"download pdf" in agent interface}}$ to include ticket field responses

"download pdf" in agent interface to include ticket field responses Finished

- Amanda
- Όνομα φόρουμ: #Feature Request

I would really like to see either: 1) a good data export option, which would include all conversations and ticket field data for each ticket, or, a quick fix, which would be, 2) including all field responses from the original ticket in the 'download pdf' button in the agent interface $\Sigma \chi \acute{o} \lambda \iota o$ (1)

Paul Davies

πριν από 6 χρόνια

Hi Amanda. This is now possible in Deskpro. Best, Paul