



[Κέντρο Εξυπηρέτησης](#) > [Κοινότητα](#) > [Feature Request](#) > [Disable the Pending status](#)

Disable the Pending status Collecting Feedback

- Miriam
- **Όνομα φόρουμ:** #Feature Request

We have a simple procedure with the status awaiting user and awaiting agent.

Now the user see the pending status and have question, don't use the procedures, etc.

I want disable this status, like the archived status.

Thanks