



<u>Κέντρο Εξυπηρέτησης</u> > <u>Koινότητα</u> > <u>Feature Request</u> > <u>Department ticket bubble color</u> Department ticket bubble color Collecting Feedback

- Kenneth
- Όνομα φόρουμ: #Feature Request

When looking at the agent interface, overlooking tickets, it would be nice when sorting by department that you could change the color. For example, department: Test (34) (The bubble is blue with white text) Where 34 indicates the amount of tickets in the given department. It is rather difficult to get a nice overview, if you got different organisations. Hope it makes sense.